ACRL STS-IL Monthly Chat - February 2014

“Assessment in Practice: Tales from Two AiA Projects”
Rebecca Miller from Virginia Tech &
Margaret Phillips from Michigan Tech

Allison Payne*: Hi Rebecca, please let me know when you are ready to setup your audio.
Allison Payne*: Hi Margaret
Margaret Phillips: yea, I can hear you
Margaret Phillips: Hi Allison!
Margaret Phillips: I'm ready to do the audio set up
Rebecca Miller: I'm ready, and can hear you!
Margaret Phillips: got it
Rebecca Miller: yay!
Margaret Phillips: now I have two
Rebecca Miller: Margaret--since you're going to do the AiA overview, will you be taking care of those polls, then?
Margaret Phillips: sure!
Rebecca Miller: Great!
Margaret Phillips: yea, after you introduce us I'll roll into those polls before we start the overview
Rebecca Miller: sounds good!
Margaret Phillips: feel free to jump in though if I leave out any key details at any time
Margaret Phillips: you're pro at this now!
Rebecca Miller: Same here--
Rebecca Miller: And this is the correct LibGuide?
Rebecca Miller: http://iue.libguides.com/sts-il-lwchat
Rebecca Miller: It looks like it, but just wanted to check!
Margaret Phillips: yea, I'm pretty sure that's the only one

Margaret Phillips: hopefully Sue will be on and let us know if that's not the case -- perfect. thanks for remembering that.

Rebecca Miller: People always ask how they can get to it later, so I was trying to anticipate those questions :)

Margaret Phillips: are you at home today?

Rebecca Miller: yep! Campus is closed again today!

Margaret Phillips: oh wow!

Rebecca Miller: Having a few catch-up days has been really nice

Rebecca Miller: so, I'm glad we were able to practice yesterday, since I am on a different computer than usual!

Margaret Phillips: yea, that was good. I was thinking about that last night... I would be so not prepared if I had to do this from home. I only work from a tablet there and don't normally have a headset with a mic around.

Margaret Phillips: you're on it!

Rebecca Miller: well, kinda....i am using a headphone set that probably isn't perfect, but seems to be working!

Rebecca Miller: just earbuds with a little tiny mic, so let me know if the audio is an issue :)

Margaret Phillips: sounded great a few minutes ago!

Rebecca Miller: good, phew!

laurene zaporozhetz: should we be able to hear?

Rebecca Miller: Hi Laurene,

Rebecca Miller: Not yet--we'll get started in a few minutes!

Rebecca Miller: I can test it for you though--

laurene zaporozhetz: great thanks

Rebecca Miller: For those who have just joined us, we'll get started in a few minutes!

Rebecca Miller: We'll give people a few more minutes, since we normally have a few more people for the chat!
Rebecca Miller: Hello everyone! Welcome! We'll get started shortly!

Rebecca Miller: Margaret, are you ready to get started?

Margaret Phillips: Yep I'm ready!

Rebecca Miller: [http://iue.libguides.com/stsilchat](http://iue.libguides.com/stsilchat)

angelique mandeville: Sorry but I can't hear anything....how to test my audio

angelique mandeville: I'm good!

Rebecca Miller: I guess that's why we're all here!!

Rebecca Miller: :) 

Rebecca Miller: No one is doing rubrics??!!

Bonnie Fong: Other - interviewing grad. prog. directors

Rebecca Miller: Assessment in Action: [http://www.alan.org/acrl/AiA](http://www.alan.org/acrl/AiA)

angelique mandeville: Thank you for overview. I don't really know much about it.

Rebecca Miller: Of course!

Rebecca Miller: The report that Margaret just referred to: [http://www.acrl.alan.org/value/](http://www.acrl.alan.org/value/)

Bonnie Fong: What day during MW/Annual are the meetings?

Bonnie Fong: Friday?

Bonnie Fong: Thanks!

Rebecca Miller: Here are the dates for upcoming ALA meetings and AiA work:


Bonnie Fong: Thanks, Rebecca! :)

Rebecca Miller: You're welcome, Bonnie :) 

Rebecca Miller: Application link: http://www.alan.org/acrl/AiAapplication

Bonnie Fong: How involved do non-librarian team members need to be? (Sometimes, the time commitment may scare off collaborators.)

Bonnie Fong: Thanks!

Bonnie Fong: I haven't looked at the application yet. How complicated is it?

Bonnie Fong: How much time does it take to fill out?

Rebecca Miller: Application link: http://www.alan.org/acrl/AiAapplication

Nastasha Johnson: Do you know if they are any projects that may be assessing gaps in library services, rather than existing services/programs?

Laurene Zaporozhetz: Repeat name of source for qualitative analysis

Rebecca Miller: NVivo research software:


Nastasha Johnson: A lot of space assessment right now. I'm actively assessing a small library collection, as well.

Bonnie Fong: When I'm embedded in a course, I look at student work and assess whether they know a skill or not.

Angelique Mandeville: Great. Thanks.
angelique mandeville: We are also assessing staffing of our service desk -- gathering lots of statistics using Desk Tracker...But now the challenge is to actually analyze the data. I find that particularly challenging.

Bonnie Fong: How about graduate student focused projects?

angelique mandeville: I guess that's not necessarily tied to student success or info lit based...

Bonnie Fong: Oh, ok - thank you!

angelique mandeville: Yes. Definitely need to reflect more on that.

Rebecca Miller: Yep!

angelique mandeville: Sure.

Nastasha Johnson: not that i know of, which is why we are interested in aia

Bonnie Fong: Not really.

Bonnie Fong: It may support such initiatives, but it's not official.

angelique mandeville: For the School of Business, this information literacy requirement is a significant part of their accreditation process. The info lit component was identified as a weaker area during the last round of accreditation. Faculty did reach out to librarians for assistance.

angelique mandeville: Based on review of syllabi, I believe.

angelique mandeville: Committee struck with librarian as key player in development of strategy.

angelique mandeville: Turned to librarian as key player and resource for all things info lit. Def great opportunity to work closely with faculty.

Nastasha Johnson: thanks for your honesty about the faculty challenges. That was one of the concerns with library buy-in.

Bonnie Fong: I think faculty generally don't mind assessment as long as it doesn't take extra time.

Rebecca Miller: Yep--the same issues at VT

Bonnie Fong: The trick is finding a way to make it effective, as well.

Bonnie Fong: Oh - I see. Understandable.

angelique mandeville: Thinking...

Rebecca Miller: Sure!
Rebecca Miller: Oh, that's great!

Margaret Phillips: [http://www.mtu.edu/library/research/tutorials/]

Rebecca Miller: Thanks, Margaret!

Rebecca Miller: The LibGuide:

Rebecca Miller: [http://iue.libguides.com/stsilchat]

Kathleen Gregory: Thanks, Rebecca!

angelique mandeville: Great suite of tutorials. Thanks for sharing. We're reviewing our rather ad hoc collection of tutorials to develop something more cohesive and (important!) current.

Nastasha Johnson: depts and academic units, vp of diversity and inclusion, office of assessment

Bonnie Fong: We are thinking of approaching the graduate school.

Nastasha Johnson: we're considering assessing intl students and services provided to our intl students, without necessarily pinpointing a specific nationality.

Rebecca Miller: Oh, interesting!

angelique mandeville: Not an on-campus partner per se but I have relied greatly on a few librarian colleagues.

Rebecca Miller: Also very important, Angelique :)

angelique mandeville: Must dash. Thank you all. V. interesting discussion.

Rebecca Miller: Thanks, Angelique!

Bonnie Fong: We surveyed grad. students about their interest in workshop topics. We are about to begin putting together reports for the grad. prog. directors.

Bonnie Fong: Well, we went beyond trad. library topics.

Rebecca Miller: We've actually done a similar survey recently--our grads are interested in data management!

Bonnie Fong: Students want more info. about careers and grants.

Rebecca Miller: Oh yes, and grants

Bonnie Fong: Interesting - thank you!

Bonnie Fong: Were these results published? I'd love to read about it!
Bonnie Fong: yes

Bonnie Fong: and your survey, too, rebecca

Bonnie Fong: I've got a team of a few other librarians workig with me...

Bonnie Fong: I'll mention it to them. :) 

Rebecca Miller: http://iue.libguides.com/stsilchat

Kathleen Gregory: Thanks so much; I will catch up on what I missed on the libguide!

Nastasha Johnson: thx!!

Bonnie Fong: Thank you! Great chat!

Bonnie Fong: :)

Bonnie Fong: Take care!

Margaret Phillips: Thank you -- you too Bonnie!

Rebecca Miller: Thank you all!

Rebecca Miller: Allison--recording is stopped--do I need to do anything else?

Margaret Phillips: Thanks Rebecca!

Rebecca Miller: Thank YOU, Margaret--that was great!!

Margaret Phillips: yay! small but mighty group

Rebecca Miller: agreed

Margaret Phillips: hopefully this will result in some awesome proposals for year 2

Rebecca Miller: It sounded like there were some good ideas floating around today!

Margaret Phillips: ok -- I need to sign off so hopefully we have done everything we need for the recording

Rebecca Miller: Yep, we have--Allison just checked in

Rebecca Miller: You're good--talk to you later!

Margaret Phillips: perfect! Have a great day :) 

Rebecca Miller: Bye!
Rebecca Miller: You, too!

Margaret Phillips: bye